

Philanthropy is a voluntary action made by individuals for the common good. Without donors trust, we would not be able to impact in the way that we do; evolving programs and services to meet the changing needs of community. To ensure that you feel fully confident in us as a not-for-profit organization you support, Encompass Support Services Society will operate within the Donor Bill of Rights adopted from the Canadian Association of Fundraising Professionals.

The Donor Bill of Rights reads as follows:

- To be informed of the organization's mission, of the way the organization intends to use donated resources, and of its capacity to use donations effectively for their intended purposes.
- To be informed of the identity of those serving on the organization's governing board, and to expect the board to exercise prudent judgment in its stewardship responsibilities.
- To have access to the organization's most recent financial statements.
- To be assured their gifts will be used for the purposes for which they were given.
- To receive appropriate acknowledgement and recognition.
- To be assured that information about their donations is handled with respect and with confidentiality to the extent provided by law.
- To expect that all relationships with individuals representing organizations of interest to the donor will be professional in nature.
- To be informed whether those seeking donations are volunteers, employees of the organization or hired solicitors.
- To have the opportunity for their names to be deleted from mailing lists that an organization may intend to share.
- To feel free to ask questions when making a donation and to receive prompt, truthful and forthright answers.

Questions? Please don't hesitate to reach out to us directly at:

support@encompass-supports.com