

inclusion

integrity

*connecting
People*

e **encompass**
support services society

*Empowering
Individuals*

**Strengthening Community
2023-2024 ANNUAL REPORT**

COLLABORATION

*ENRICHING
LIVES*

community

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Table of Contents

- p. 2 . Map of Encompass Locations
- p. 3 . Territory Acknowledgement
- p. 4 . Message from our Board President
- p. 5-6 . Message from our Executive Directors
- p. 7-8 . Board of Directors
- p. 9 . Service Awards
- p. 10 . Our Vision, Mission, & Values
- p. 11-12 . Family Place
- p. 13-14 . Pregnant & Parenting Youth
- p. 15-16 . Best Babies of the Langleys
 - p. 17 . Spanish Family Programs
 - p. 18 . Early Years Family Navigation
 - p. 19 . Bright Beginnings Childcare Centre
 - p. 20 . United Way School's Out
 - p. 21 . Circle of Security
 - p. 22 . Community Outreach
- p. 23-24 . Foundry Langley
- p. 25-28 . Langley Youth Resource Centre
- p. 29-30 . Integrated Youth and Family Services
 - p. 31 . Specialized Home & Support Services
- p. 33-34 . Bridges to Employment Program
- p. 35-36 . Trauma Support Services
 - p. 37 . Langley Child and Youth Advocacy Centre
 - p. 38 . Supported by Encompass
 - p. 39 . Partners & Donors
 - p. 40 . Financial Report
 - p. 42 . Directory of Programs

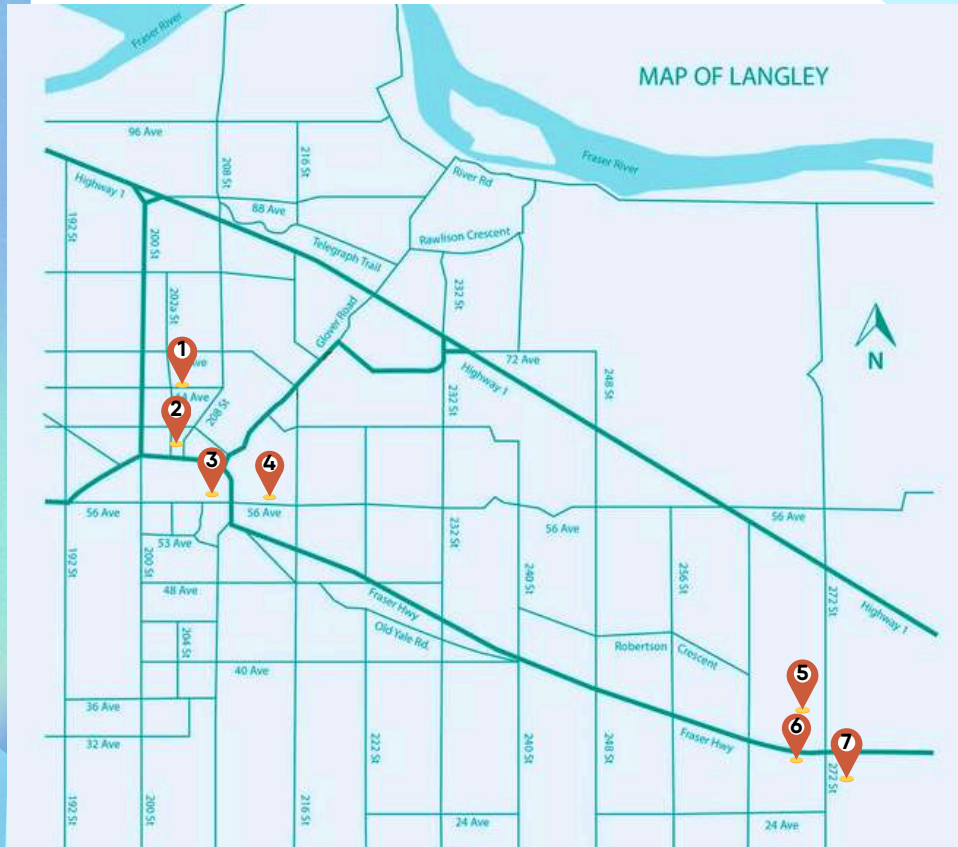
Encompass Support Services Society (ESSS) is a grassroots, non-profit agency that provides a wide range of enriching and essential programs, and support services to the communities of Langley and Aldergrove. We offer a variety of free, accessible community programs and activities for all ages with a primary focus on children youth and families.

Activities and supports are designed to build new skills, foster healthy, productive lifestyles and improve access to services within our community. Services are low-barrier, all-inclusive and are free to participants. Specific programs have been adjusted to accommodate community needs and are focused on enhancing access for all participants.



ESSS has administered community-based services to the Langley communities since 1995, and provides services to over **2500** individuals and families annually.

Map of Encompass Locations



1 Encompass Main Office

#103 - 20230 64th Ave, Langley

2 Langley Youth Resource Centre

6275 203 St, Langley

3 Foundry Langley

20616 Eastleigh Cres, Langley

4 Bright Beginnings Childcare Centre

21405A 56th Ave, Langley

5 United Way School's Out

3300 270 St., Aldergrove

6 Aldergrove Office

26970 Fraser Hwy, Aldergrove

7 Family Place

27330 28th Ave, Aldergrove

7 United Way School's Out

27330 28th Ave, Aldergrove

Territory Acknowledgement

Encompass' offices and spaces, and the work that we do, are on the sacred, ancestral territories of the Coast Salish people, specifically the q̓w̓a:ńł'əń (Kwantlen), ǰícǰy (Katzie), Máthełkwí (Matsqui) and se'mya'me (Semiahmoo) First Nations, who are the traditional stewards and protectors of this land and its generous resources. These territories are home to many diverse First Nations, Inuit and Métis people.

Our work does not start and end with this acknowledgement; it is one important action towards Reconciliation, honouring the land and Indigenous heritage, which dates back since time immemorial.

Visit us online for the full version of our Statement of Reconciliation,
www.encompass-supports.com/statement-of-reconciliation



We are grateful to the members of the Indigenous Advisory Council for supporting the development of Encompass' Territory Acknowledgement and for guiding the work that we do. We thank them for their generosity and continued collaboration.

Encompass is grateful for the reciprocal relationships that we have with Indigenous partners and community. We see the fruits of this in our continued learnings and in our work towards providing better informed services, and influencing change in the systems that continue to marginalize and oppress those we work alongside and are in service to.

Message from our Board President

With each year that I serve on the Board of Encompass, I have the privilege of watching incredibly dedicated and hardworking teams of staff and volunteers build more diversified programming, create safe and nurturing spaces for vulnerable folx in our community. From family supports to services for children and youth, these passionate and caring Encompass teams provide outreach and resources to those who call the Langleys home.

Beyond services, our Executive Directors, Christine McCracken and Loren Roberts, and our entire leadership team work tirelessly to build partnerships and create lasting relationships with other agencies and stakeholders to ensure that we are finding ways to work together and develop a network to find innovative ways to address the evolving and emerging social challenges that are a part of our community. Our collaborations with other organizations have allowed us to grow and stretch ourselves as an agency, to find new ways of seeing and understanding some of the underlying issues that we need to address through our programs and services, and the staff continue to meet these challenges with open minds and open hearts.

In addition to the growth of the agency, the Board grew this last year, welcoming Gary Robinson, Monica Rudd, and Jessica Bain as well. Gary previously worked with Xyolhemylh and Lower Fraser Valley Aboriginal Society, Monica practices family law in the Langley area, and Jessica Bain is a Vice-Principal at Langley Fine Arts. We are incredibly lucky to have the expertise and passion of these three new Directors to help guide Encompass in the coming years.

I always like to begin and end these messages with thanks to the staff and volunteers that make Encompass the welcoming and caring agency that it is. Thank you to Christine and Loren, to the entire leadership team, and all of the staff and volunteers who ensure the success of every single one of our programs. A huge thank you to the Foundry Langley team, which faces unique challenges on a near daily basis, and always find creative solutions that impress us continually.

A heartfelt thank you to the Board of Directors as well, for making time and for being open to so many complex conversations as we navigate the many challenges of a growing community and the many related impacts on families and young people. It has been an honor serving as President of the Board these last two years, but I am also excited to be handing over the reins to our new President, Vivian Smith, who I have no doubt will do amazing things in the coming years.

And lastly, thank you to our members, both new and lifetime, for continuing to stand with us in our work and for supporting us in so many ways both visible and invisible. We would not be who we are without you all!

With much gratitude, Robert Bittner

Message from our Executive Directors



Christine McCracken
Executive Director
of Programs



Loren Roberts
Executive Director
of Operations

Encompass Support Services Society is grateful to have strong relationships with Indigenous community partners and friends. We are grateful to them for their support, teachings and wisdom that guides us to do our work in a good way and to remain focused on our commitment to Reconciliation. As a part of our journey, Encompass has been privileged to work alongside a strong community who continue to be steadfast in their support of our programs and new initiatives. The encouragement our agency programs, employees, contractors and volunteers receive from the community has been nothing short of humbling. With the continued growth of the Langley communities, it will be challenging for those of us in the social service sector to keep up to community needs. It is with the support systems of community, partners and stakeholders backing our agency that provide us with the confidence to move forward together and to make a positive impact.

There is ongoing awareness, especially in our sector, that more effort is needed to create an expectation of Inclusion, Diversity, Equity and Accessibility within all of our spaces and services. We have made strides in this area, but being an agency that works alongside many equity-deserving groups that hold us accountable to this work, we understand that there is still more growth internally and within the community we can do to ensure our programs and spaces are reflective of those we serve and welcoming to everyone.

Encompass is fortunate to work alongside strong advisory committees, Board of Directors, employees and program participants who provide much needed feedback on our services and agency direction. As a part of this feedback, our agency decided to redevelop our value statements into four pillars – Inclusion, Community, Integrity and Collaboration. These renewed values reflect Encompass as a whole and they will continue to be the cornerstone of our agency, grounding us as we progress.

Encompass has also started the work to develop new strategic goals. The best part of doing this work is reflecting on the positive impact our previous strategic plan had on our agency. We have been successful in meeting all of our previous goals: Diversify and enhance funding; Build capacity with balance; Retaining staff and planning for succession; Expanding partnerships; and Inclusion, Diversity, Equity and Accessibility.

Message from our Executive Directors

Some of the highlights are our continued partnership with Langley Community Health and Hospital Foundation, who have been an amazing partner in supporting Foundry Langley and now the Langley Child and Youth Advocacy Centre. We were able to grow in a balanced way, building on our foundational knowledge and experience in our longstanding services. We have such a dedicated workforce; and this is reflected in not only the high quality of services, but also a turnover rate that is much lower than the rest of the sector. We have continued to grow with our partners in collaboration ensuring these partnerships are reciprocal in nature. All of our programs, employees and leaders recognize that collaborative relationships are truly the reason for our success in meeting the needs of our communities.

As we move forward we have a renewed sense of accountability to the community. We thank our stakeholders for providing us with honest feedback and their dedicated partnerships that strengthen and guide our work. To our Board of Directors, Youth, Rainbow, Caregiver and Indigenous Advisories, we want to express our gratitude to you for taking the time to challenge our ideas, inform our work, and guide us with your lived experience and expertise. We look forward to continuing to work together with you in building a resilient community that has the resources that reflect your feedback.

Encompass works with excellent funding partners who provide ongoing support and allow us to work outside the box to meet the growing needs of our community. Thank you for your unfaltering support of Encompass as it has been extremely valuable in our journey to enhance the services we offer in Langley. We still have much to do, but working with such collaborative funding partners motivates us to produce high impact services without concerns of funding loss or diminishing resources.

To our growing group of volunteers, thank you for joining and continuing to be such a valued part of our Encompass family. Volunteerism is selfless; and the compassion you have for our community and our participants does not go unnoticed. You foster a sense of welcoming within our programs that shows those who access our services that their community truly cares.

We have the most committed and resilient workforce at Encompass. Thank you to our employees, contractors and students for continuing to give pieces of yourself to uplift those around you. The passion and empathy you bring makes Encompass the reputable agency we are. It is a privilege for us to follow your lead and witness the positive impacts you make in the lives of those around us. It is truly inspiring.

To the year ahead! Christine & Loren

Board of Directors



Our organization is governed by a voluntary Board of Directors whose role is to approve policy, provide strategic direction and financial stewardship on behalf of the organization, and provide support and direction to the Executive Directors of the organization.



Rob Bittner (President) Board Member since 2019

Rob (PhD) is an educator and literary consultant, working with 2SLGBTQIA+ literature for young people. Along with teaching courses, giving talks, and writing educator guides, Rob enjoys working within the local community to find ways of supporting 2SLGBTQIA+ youth and families, including through engagement with the Youth Hub and other local groups and initiatives. You can find out more about him and his work at docrob.ca.



Vivian A. Smith (Vice President) Board Member since 2021

Vivian's flexibility, insight and more than 30 years of experience has led her to become one of the most respected and sought-after consultants in Western Canada. Vivian has served charities and not-for-profits throughout British Columbia, has held the position of executive director for two Hospital Foundations, and currently leads her own consulting firm. A true believer in giving back, Vivian also lends her energy and expertise as a volunteer, trainer and mentor in the charitable sector.



Lindsay Kaminsky (Treasurer) Board Member since 2021

Lindsay currently works at Rise CPA as a Senior Manager. She is a Chartered Professional Accountant and holds a BBA from Simon Fraser University. She is a mental health advocate and community supporter and has been a volunteer for multiple organizations throughout the Lower Mainland.



Mike Pue (Secretary) Board Member since 2021

In 2001, Mike started his teaching career in Langley and made the decision to live here as well. Mike currently resides in the Walnut Grove area with his wife and their daughter. As a long-time employee of the Langley School District, Mike has worked as a teacher and school-based administrator in a number of neighbourhoods throughout the Langley area. Currently, Mike is the District Principal of Aboriginal Education.



Douglas Baldry (Director) Board Member since 2021

Douglas has worked with Vancouver City Savings CU for 23 years in sales, leadership, and management roles. Douglas finds great value in participating in the systems and services that support youth and help to create healthy and vibrant communities. Douglas is often found doing chores around his family farm in Langley, spending time with his husband and dogs in the garden, or searching for bike trails around the Fraser Valley.



Board of Directors



Heidi Schwartz (Director) Board Member since 2021

Heidi has over 15 years of leadership experience with RBC where she currently works. She holds her Financial Planning designation from Canadian Securities Institute and is passionate about financial literacy for everyone. She is known for being an authentic coach and mentor, as well as being an advocate for women and youth in the Langley community.



Vanessa Jaggi (Director) Board Member since 2021

Vanessa Jaggi has been an educator in the public school system for 25 years and an administrator in the Langley School District for the past 15 years, currently holding the position of Principal at Topham Elementary. Most of Vanessa's teaching and admin experience have been in inner city settings, seeing the need and value that agencies like Encompass offer families in need.



Nick Hosseinzadeh (Director) Board Member since 2022

Nick has spent his career in the public sector, working with government and political organizations. Currently, Nick works for Township of Langley Mayor Eric Woodward. Nick has a Bachelor's in Arts from the University of British Columbia and a Master's in Public Administration from the London School of Economics.



Gary Robinson (Director) Board Member since 2023

Gary and his wife, Joanne, have lived in the Langley area for over the past 30 years raising 3 children in the community. Gary has worked in social services for over 35 years, as a Community Engagement Worker and later on served as an Indigenous Liaison and Program Manager. Currently, Gary is somewhat retired doing contract work with LFBAS as a Facilitator for "Bringing Tradition Home-Indigenous Parenting Circle". Gary loves and sees the importance of agency networking and community engagement.



Monica Rudd (Director) Board Member since 2023

Monica has been practicing exclusively family law in the Langley area since completing her law degree at Thompson Rivers University in 2018. Monica successfully provides legal representation at both the Provincial Court and Supreme Court levels. Monica enjoys spending her free time outdoors locally and across the province, walking the family dog, painting landscapes and flora, and practicing yoga.



Jessica Bain (Director) Board Member since 2023

Jessica has been an educator for 27 years this June. She has been a teacher, a counsellor and now a Vice Principal. Jessica is also a huge supporter of 2SLGBTQIA+ community, inclusive education, diversity, and trauma-informed practice. Jessica has also recently received a Registered Clinical Counsellor (RCC) designation from BCACC.

Thank You for Your Years of Service

Service Awards for October 1, 2023 - September 30, 2024



Kelly
Quinlan

20 Years



Heather
Stare

5 Years



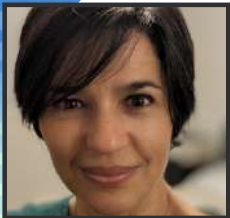
Christine
McCracken

15 Years



Kirstie
Strange

5 Years



Liliana
Ornelas

15 Years



Rebecca
Lauriente

5 Years



Chris
Thrasher
Happy
Retirement!



Shirin
Patel

5 Years



Through the years, your talents and efforts have helped our success. Together, we take pride in your accomplishments and your commitment to strengthening our community. Congratulations on your Anniversary!



Miriam
Castro

5 Years



Regina
Awotwi-Pratt

5 Years

Our Vision

Empowering Individuals
Connecting People
Enriching Lives

Our Mission

As a neighbourhood-based organization, our purpose is to strengthen the health and vitality of community by:

- Identifying and responding to community needs
- Collaborating to enhance the lives of those we serve
- Cultivating effective, sustainable partnerships

Our Values



INTEGRITY

Honesty, accountability, and transparency are at the heart of who we are.

We commit to transforming our organization by addressing our own biases and privileges, and holding ourselves and each other accountable for learning and unlearning. We strive to move our commitments and values into action.



INCLUSION

We commit to creating spaces and environments where every individual feels welcomed, respected, and valued.

We honour and celebrate diverse voices and worldviews, particularly those who are underrepresented, that make up our agency and the community. We continuously strive to ensure representation of equity-deserving groups including those who identify as First Nations, Inuit and Métis People, Black, and/or People of Colour, people with disabilities (including invisible and episodic disabilities), folx with neurodiversity, 2SLGBTQIA+ and/or gender and sexually diverse individuals across our programs, advisories, Board of Directors and employee groups.



COMMUNITY

Community is at the centre of what we do.

We acknowledge power imbalances, inequities, and marginalization that exist in our community for those we serve and work alongside. We endeavour to be brave in our conversations, authentic in our connection, and fierce in our commitment to social and racial justice as we actively contribute to fostering a harmonious community. We strive to foster a sense of belonging and connectedness through building meaningful, reciprocal, and accountable relationships.



COLLABORATION

The sharing of unique perspectives, knowledge and ideas between staff, participants, community, and partners helps to inform and guide our work.

We commit to amplifying the voices of those who are underrepresented and marginalized, and we value these diverse life experiences and backgrounds. Our differences are our source of strength, creativity, and innovation, resulting in authentic relationships and sustainable services that reflect the needs of the community and those we serve.

Family Place

Aldergrove's Family Place

Family Place is a place for caregivers and their young children to connect with families in their community. We offer an environment where caregivers can engage with their children in developmentally-appropriate activities, learn about child development and great parenting techniques and services available to them in their community. We work hard to ensure our activities - whether for the children or the caregivers - are educational, interactive, lots of fun and of interest to the families attending our program.

Program in the Park

We receive a separate grant to run Program in the Park every Wednesday during July and August each year. Every week, we visit a different park in the Langley area. By visiting various parks, families are able to learn more about all the beautiful parks within our community. Various children's activities are provided for the families to engage in together and have lots of fun as a group. We BBQ hotdogs and have various snacks available for the families by donation. Last year, we had our 3 programs attend Program in the Park - Family Place, Spanish Family Power and Pregnant and Parenting Youth Program. This gave the chance for the groups to connect with other families and learn about the various programs that we offer.

Family Place:

161 unique adults served last year
1329 contacts with caregivers
191 unique children served last year
1732 contacts with children
29 dads participated in programs
79 new caregivers last year
105 new children last year
178 groups

Program in the Park:

77 unique adults served
149 contacts with caregivers
105 unique children served last year
215 contacts with children
6 dads participated in programs
142 families served
8 groups





Family Place Highlights



Knights of Columbus donated winter coats and we were able to provide about 30 families with a brand new winter jacket. Parents appreciated the thoughtful donation as it can make such a difference for families. It was really rewarding to see the positive impact with a donation like that from within the community.



We were lucky to receive the Affordability Grant from the Langley School District for the second year in a row. This has been great as we are able to serve healthier snacks daily. We also were able to provide lunches twice a month for our families. Our food pantry remains stocked, which many families are utilizing. We are also able to provide gift cards in various amounts to families in need to purchase perishable food items.



Every week, we have a volunteer who picks up bakery donations from Costco; and various fruits, vegetables, and other perishable foods items from Cloverdale Community Kitchens for Family Place. We distribute these food items to our families. With the continuous increase in the cost of living, this helps support families who might be struggling with food security and other financial difficulties.

Pregnant & Parenting Youth

Young Parents Program

This program offers a variety of support services to pregnant and parenting youth age 25 and under.

Outreach Services

Offering support and resources to parents in Aldergrove and Langley looking for information on life skills, finding employment and community resources, attending school, parenting and understanding child development and more. Our outreach staff can meet parents at home or in the community and assist parents in accessing community resources.

Young Parent Support Groups

Outreach staff offer weekly groups for young parents to attend. Different activities and topics of discussion are offered at these groups. We also offer special evening activities and field trips on occasion.

5 guest speakers

7 special events

46 groups facilitated

569 direct client contacts

40 participants

16 new referrals

Trends:

- Increase in the number of referrals of participants that are under the age of nineteen.
- A number of participants are accessing Langley Education Centre to complete their high school education.
- Increase in principals, counsellors and support staff from community high schools contacting staff for support with pregnant youth.



"I became a mom at 17 and was so afraid I hid my pregnancy from everyone. K. came and helped me learn how to be a mom. Her support has helped me to learn how to be an adult and run a household. She helped me find housing and get support to afford it. She helped me get funding for school and I have now graduated and working full time. I know she is always there for me when I need someone to talk to or guidance." - Parent

Pregnant & Parenting Youth



Highlights:

- Pregnant and Parenting Youth programming was able to return to pre-COVID practices. This includes transporting participants to weekly groups, providing transportation to community services during outreach visits and doing home visits.
- PPY built a partnership with Bez Arts Hub and was able to offer participants a monthly group where they learned and practiced different dance styles. These sessions were held once a month from April until June. This was a great way to encourage child and parent interactive fitness.
- PPY received a community donation from the daughter of a former participant. The teen chose to support young parents for a fundraising project she was doing with her Girl Guides group. The teen and her parents expressed that being part of the Pregnant and Parenting Youth program had such a positive impact on their lives that they wanted to give back. Donations of food, baby items and gift cards to local grocery stores were received and distributed to current participants.
- PPY groups starting each weekly session with a Territory Acknowledgement. This has ignited discussions among participants about Indigenous culture and their own Indigenous heritage.

Challenges:

- Inflation has been a struggle for many of the Pregnant and Parenting Youth participants. Many of the participants were already living under the poverty line and inflation has brought food security to the forefront.
- Finding affordable housing continues to be a struggle for participants.
- There was a theft attempt on the agency vehicle staff uses to transport participants to the weekly group. They tampered with and broke the driver's side door lock and ignition, making the van unsafe to drive. With this van out of commission for quite a while, getting participants to the weekly groups and special events had been more difficult.

Best Babies of the Langleys

One-on-one support to women up to 3 months post-partum, one-on-one outreach support to pregnant women continued to be offered in-person, as well as through virtual and phone support. Our outreach workers offered individualized nutrition and lifestyle counselling, breastfeeding preparation and support, monitored maternal and infant health, provided safety information and made appropriate referrals to community resources.

Best Babies offered two weekly lunch clubs in-person for 11 months of this year (May-March). Our group sessions were well attended by new mothers craving connection after three long years of pandemic isolation. Our service delivery included a nutritious lunch, vitamins/mineral supplements, bus tickets, food supplementation through grocery gift cards, as well as healthy food donations from partners in the community. Our weekly groups included presentations to cover topics related to pregnancy and post-partum up to 1 year, with the addition of speakers to present on specific topics.



93 weekly sessions
81 prenatal participants served
65 post-natal participants served
163 outreach contacts
6 guest speakers
4 cooking clubs
24 participants received Farmer's Market coupons for a total of \$10,368



Our Pregnancy Outreach Program had a successful year reaching its goal of maternal and infant health promotion by increasing awareness of positive nutrition, emotional and mental health practices for mothers and babies in our community.

Best Babies of the Langleys

Highlights:

- Reduce isolation and improved mental health. Whether through individual or group support, Best Babies offered a space for participants to connect with other women and access new resources that reduced barriers and increased belonging.
- Our groups offered a space to exchange baby supplies and do clothing swaps, which assisted many households living within tight budgets.
- Consistent monthly visits from Public Health nurses during our check-in days provided access to reliable and accurate information to our participants.
- Best Babies provided food supplementation in times of high inflation and food insecurity through Farmers' Market coupons, cooking clubs, food vouchers, a weekly healthy lunch, and donations of perishable foods and pantry items.



"My time at Best Babies has been wonderful for making new friends, learning from other moms, and sharing baby items. Connecting with other parents has been invaluable, and I've gained practical insights and support that have enriched my parenting journey. I would definitely recommend Best Babies to other moms looking to build friendships, learn new parenting tips, and exchange baby essentials." – Participant

Spanish Family Programs

Spanish Family Power

Our parenting group for Spanish-speaking families has been serving the community for over 18 years with the purpose of sharing positive parenting experiences, as well as learning new parenting skills and creating social connections in Canada. Children have access to a licensed day care while in the program, which has assisted them in gaining social-emotional, language and cognitive skills.

33 group meetings
9 summer at the park
4 field trips and special events
6 speakers
235 caregiver contacts
210 children contacts



Spanish Family Time

This is a playgroup where Spanish-speaking parents can connect and play with their children, focusing on different areas of development. Free play, arts and crafts, and songs and stories in Spanish are part of this weekly program.

- Parents with young children had the opportunity to access this unique playgroup where preserving their heritage, language and culture is most important.
- Parents have reported feeling more connected to their community, reducing isolation and improving mental health, while their children increased their language, motor and social skills.
- We observed a consistently high attendance, reaching maximum capacity on a weekly basis.

48 group meetings
214 caregiver contacts
289 children contacts



"I have been attending Family Power since September 2023, where I found a program for Spanish-speaking women that helped me overcome the mental challenges of being an immigrant mother. Motherhood can be lonely, but having a community or tribe that understands you makes the difference. Family Power is an environment full of respect, and where every opinion matters. The facilitator does an amazing job, always kind, inclusive, welcoming and supportive. The most important part is that it's not only a supportive group where I met new friends, but also a learning environment." – Parent



Early Years Family Navigation

One-On-One Support

The Early Years Family Navigation is a partnership between Encompass and Inclusion Langley. Navigators assist families with young children to connect with resources and services they are seeking. Information and supports are provided to meet the needs of each family. Navigators can meet in the community, at one of the Early Years Hubs or at the home of a family.

Supports available:

- Finding programs to attend
- Assist with finding childcare
- Filling out paperwork and/or referrals
- Finding early intervention supports for your child with extra needs
- Help with access to food and housing needs
- Services for emotional and physical health
- Assist with connecting to other community agencies, programs, workshops and events

201 new families
275 new adults, 285 new children

864 interactions at groups or
through outreach
1026 adults & 1283 children

84 community groups attended



Highlights:

- Having 864 contacts with families, whether through one-on-one meetings or group visits.
- Securing funding from Lookout Housing & Health Society to pay for a family's rent for 10 months.
- Partnering with Reaching Home to support 2 families with their rent for one month.
- Partnering with Reaching Home to supply food for a family.
- Attending Let's Talk Food meetings to join the discussion around food security in Langley.
- Partnering with Inclusion Langley to offer a free webinar for families called 'Worrying about Worries' featuring Dr. Vanessa Lapointe.
- Partnering with Family Place to put together an activity bag for a child who had to isolate at home due to medical treatments.



Bright Beginnings Childcare Centre

Licensed, multi-age, childcare centre regulated by Fraser Health Authority. This centre supports young parents 25 and under who want to complete their Grade 12 education or upgrade their courses by providing free childcare on-site while parents are in class at the Langley Education Centre.

Our childcare centre is open from September – June, 4 days a week at Langley Education Centre from 9:15am-4:30pm. Staff are on-site for the week prior to each school session in order to prepare for the school year, register participants and to plan programming.

There are 3 program staff with 2 staff on-site daily – one ECE daycare manager, 1 full time ECE staff and another part-time ECEA staff. Program staff collaborate closely with the school vice-principal and counsellors to ensure that those parents/students needing support are able to connect with our program. Our contract outlines a maximum 20 children registered for child care per semester

Our childcare services are also available to our Pregnant and Parenting Youth Educational Group in order to provide support for the parents and their children; allowing parents the freedom to actively take part in the group.

13 children registered April – June 2023

14 children registered September – December 2023

17 children registered January – March 2024



United Way School's Out

An afterschool club for grade 4 and 5 students which runs out of two local elementary schools in Aldergrove—Parkside Centennial Elementary School and Shortreed Elementary School. The club runs 5 days a week for 2 hours after school with 3 sessions per year.

Unfortunately, funding for the School's Out program ended and the program is no longer able to be offered. This program has been vital in the Aldergrove community. There are not a lot of services available in this area, especially for this age range, and the students looked forward to and benefitted from all 5 clubs we've offered. This program has kept students entertained, engaged and thriving. It allowed students to explore passions they developed from the group experience, which will serve them throughout the years to come. We are hopeful to find another funding source and be able to provide this program again in the near future.

48 average number of students from Shortreed Elementary registered each month
56 average number of students from Parkside Elementary registered each month
9 average age in attendance

The School's Out Program allows the students to develop friendships within our groups, that have benefitted them in their classroom environments and school experiences.

Wednesday's Community Exploration has been great for joining both schools together. New friendships were formed and the youth are better prepared for the transition into middle school, so they will know more faces when they start.



Circle of Security

The Circle of Security® Parenting™ program is based on decades of research about how secure parent-child relationships can be supported and strengthened using the COSP™ model.

We work with parents and caregivers to:

- Understand their child's emotional world by learning to read emotional needs.
- Support their child's ability to successfully manage emotions.
- Enhance the development of their child's self-esteem.
- Honour the innate wisdom and desire for their child to be secure.

This year (March 2023 – March 2024), we delivered two 8-week programs. The first group was offered to participants of Encompass' Pregnant and Parenting Youth program. The second group was offered to families in the community with children aged 0-6.

14 parents completed the course

Highlights:

- Provided a healthy meal
- Offered childminding
- With the smaller sized groups, parents became comfortable very quickly and were willing to open up. By the end, many participants had formed meaningful connections, which carried on after the group.
- For our second group, we formed a new partnership with the United Churches of Langley, which gave us access to a large, comfortable and accessible space.



"Circle of Security provided a non-judgmental, open space to be vulnerable and become aware for change, realizing that most of the challenges I was facing was of my own making. When I shifted the focus of my 'troubled child' and onto my reactions and triggers, I became empowered to be BSWK (Bigger, Stronger, Wiser, Kind)." - Parent



"Very enjoyable yet enlightening program. Some moments of sitting in discomfort while addressing ways we weren't offering the Circle of Security to our child. Lots to learn and very grateful for the program." - Parent

Community Outreach

Community Outreach assisted parents with children 0-6 years old in reaching their goals of improving parenting and life skills, job finding, access to healthy food options, and connection to a variety of resources and services like housing, counselling, childcare, health care and more. Assistance with filling out applications and transportation was also provided to participants.

67 individual meetings
483 contacts with families attending
our Aldergrove Family Place

Highlights:

- Reduced isolation and improved mental health through individual support and referrals to low-cost counselling services.
- Linked families to parenting groups like Family Time, Best Babies, Family Place, and Strong Start to facilitate community connections.
- Supported families accessing local food sources, as well as dental services and kids sports and recreational opportunities.
- Connected newcomer families with immigration services and organizations that assisted them in their settlement and English language learning.
- Expanded schooling and job finding opportunities to participants.



Foundry Langley

Foundry Langley is an integrated health, wellness and social services centre for youth aged 12-24 years and their family members / caregivers. The five core services offered within this centre are: mental health services, substance use services, primary care (physical and sexual health services), youth and family peer support, and social services. Foundry Langley is a collaborative effort with community partners coming together to provide a coordinated community response to support youth in their wellness.

Drop-in offered Monday, Tuesday, Wednesday from 2pm - 7pm

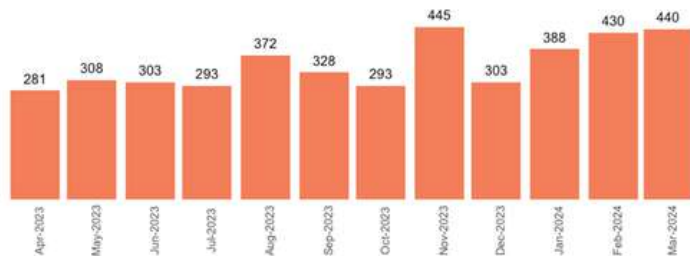


We are so grateful for all of the consistent community partnerships we have on site each week during drop-in to support programming. We continue to work on expanding these partnerships and building new ones. This last fiscal, we were able to bring on a few new community partners to provide services during drop-in: STADD/SAJE Program, Sexual Assault Services Navigation, and additional employment supports.

842 unique youth and 85 unique caregivers visited this fiscal year
 3156 youth visits and 125 caregiver visits to Foundry Langley this fiscal year
 4184 youth services and 174 caregiver services provided during these visits



Number of services accessed by youth



Foundry Langley Highlights



Youth and Family Peer Support and Social Programming

Our Youth and Family Peer Support Workers continue to support youth and caregivers during drop-in with scheduled activities in the lounge, one-to-one sessions, and accessing basic need supports such as laundry, shower and food pantry. They have expanded groups being offered to include knitting, improv, outings to the park, sound baths, substance use support groups, self-esteem building groups, and caregiver socials. We have noticed, since being open, that having a safe space for youth to hang out in a drop-in setting is very beneficial. It allows youth to feel comfortable with the space and staff, and it encourages youth to access our formal, appointment-based supports. Our volunteer-led Munch and Mingle dinner program continues to be a huge success with an average of 25-30 youth attending each week. Our Youth, Family and Rainbow Advisory Committees are still meeting regularly to inform and support programming.



Drop-in Counselling

Thanks to a generous donor through Langley Community Health and Hospital Foundation, we were able to hire a Clinical Supervisor to support and supervise up to 5 Master's-level counselling students. This fiscal, there was a total of 896 drop-in counselling sessions that took place; and, by winter 2024, only 1 participant was turned away due to capacity. This student program has significantly increased our capacity to see more young people during drop-in, while also providing an enriching training opportunity for more Master's-level counsellors in Langley.



Primary Care & Psychiatry

In spring/summer 2023, we were able to offer Primary Care Services (doctor and psychiatry) at the centre, which has been a huge success. In this last fiscal year, youth accessed 588 doctor appointments and 77 unique youth accessed our psychiatry services.

Langley Youth Resource Centre

Langley Youth Hub

The Hub provides opportunities to meet the basic needs of youth, such as food, showers, laundry, and personal hygiene products. Youth workers at the Hub provide a variety of services to youth in the community, such as employment and housing support, life skills training and community outreach - all of which are imperative in increasing the overall well-being of youth. Our outreach team identifies and connects with youth who are faced with a variety of challenges including, but not limited to, mental health, substance misuse, homelessness, or sexual exploitation. In collaboration with other community partners and services providers, the team works with youth to connect them to resources and supports. This last fiscal year, we saw a growth in the Langley Youth Hub team, going from 4 full-time staff to 5 full-time staff and 2 part-time staff. With this, our programs were able to expand and reach more youth in our community.

89 hours of in-house programming
315 hours of community programming
Approximately 640 youth contacts



Youth Hub Outreach Van

The Youth Outreach van brings our services to neighborhoods, schools, and community hubs where young people gather. By being mobile, we adapt to the changing needs of the youth, ensuring our presence is visible wherever it is needed most. Our van is equipped with a variety of essential items that youth are able to access such as: hygiene and sexual health products, clothing, school supplies, seasonal gear and food items. Our outreach van also serves as a bridge that connects our organization with other community partners. We actively seek partnerships with local schools, non-profits, and other neighbouring agencies to create a collaborative network of support. By working together, we can expand our resources and ideas, maximizing our impact and creating stronger connection for youth in our community.

110 hours of outreach opportunities
Approximately 670 youth contacts

Langley Youth Resource Centre

School Outreach

Alongside Langley School District 35, our program continues to increase outreach support at middle and high schools in the Langley area. The accessibility of services in a school setting has allowed youth to access outreach supports and build connection to community resources. Outreach workers connect with students to understand their unique circumstances and offer both guidance and resources to help young people overcome challenges. Their proactive approach and engagement with students help build meaningful relationships based on trust and understanding. Outreach workers act as a bridge between school and community, and provide support and additional referrals when needed. Workers are able to collaborate with students, educators, and other community organizations to ensure that students receive comprehensive support both inside and outside the school environment. School outreach has targeted specific youth within the school who have been identified to be at higher risk of sexual exploitation, online safety concerns, substance use, mental health, homelessness, and violence. Our outreach team identifies trends among students and organized many community events, workshops, and activities in order to enhance the overall well-being of each student. In addition, the outreach team was able to play an impactful role by providing individualized support, fostering engagement, and acting as positive role models, which contributes to a more inclusive, supportive, and successful environment for students.

625 hours of support
Approximately 2800 youth contacts

5 High Schools
3 Middle Schools



"Thank you so much for everything. I'm so grateful for having you and helping me throughout the year."
- YHPSW Program Participant



Langley Youth Resource Centre

Youth Street Outreach Program

The Youth Street Outreach Program offers outreach services to youth throughout Langley who are in need of connection to community resources, at risk of homelessness or those at risk of sexual exploitation. Referrals can be made informally by youth, families, schools, hospitals, and community partners; and formally through the Ministry of Children and Family Development and Fraser Valley Aboriginal Child and Family Services through social workers, and Child and Youth Mental Health clinicians.

24 youth in program

26 new referrals

15 average age of participants



Whole Health for Youth (WHY) Clinic

A partnership between Encompass and the Langley Division of Family Practice, Fraser Health Authority and Langley School District 35. This program connects students in remote areas to a Langley Youth Hub Outreach Worker and a Nurse Practitioner. WHY clinic runs every Friday from October – June, rotating between Brookwood Secondary, D.W Poppy Secondary, and Aldergrove Community Secondary School.

WHY Clinic:

64 hours of support delivered

39 unique youth seen during this last fiscal year

43 visits where Hub staff supported with intakes, safety planning, and resource connection



Langley Youth Resource Centre



"The outreach workers have dedicated their time to supporting, connecting, and inspiring our students. They have modelled what trusted adults look like and how healthy relationships work; forging relationships with students that have historically struggled to trust and connect with adults. The support they have provided has been both thoughtful and impactful."
- School District 35 staff member

Youth Housing Placement and Support/Youth Housing Outreach

The Youth Housing Placement Support and Outreach program, funded through Reaching Home, offers support to youth who are experiencing any barriers to housing, are at risk of being homeless, or are currently homeless. The outreach worker works with youth aged 12-24 and their support systems, including family members, school officials, court officials when necessary, peers and other service providers. Youth, families, schools, community partners, social workers, probation officers, or any other service provider can make referrals to this program.

86 youth in program
36 new referrals
18.5 average age of participants

Hub House *New*

In partnership with the Township of Langley, the Langley Youth Resource outreach team provided ongoing outreach services on a weekly basis at the Rotary Clubhouse in Aldergrove. Access to meals, essential items, activities and outreach supports were provided in this space, with the goal of providing social connection or supports to community resources based on individual needs.

34 hours of service provided
162 youth contacts



Integrated Youth & Family Services

Formalized services that offer one-to-one support on an individual basis. Referrals are received from the Ministry of Children and Family Development and Fraser Valley Aboriginal Child and Family Services through social workers, Child and Youth Mental Health clinicians, and probation officers. Group and drop-in participants can be connected through community supports, schools, or self-referred.

Youth Justice Programs

Provides services and outreach support for youth to assist them to connect with community supports, in securing jobs, to stabilize within their homes, attend school regularly and to access pro-social/recreational opportunities within the community. Youth's life and social skills are also developed, while monitoring compliance with their court orders and conditions.

- Partnerships include the Funny Farm, Gateway of Hope, and Langley Animal Protection Society
- 37 youth in program
- 27 new referrals

There has been a shift away from Curfew Check orders and an increase in Community Work Service orders. This has allowed for more opportunities for youth to make meaningful connections with their worker, and often leads to working towards more goals and community connection.

Programs include:
Curfew Checks, Community Work Service, and Intensive Supervision and Support (ISSP), and ISSP Modules.

Youth Transition Programs

Provides outreach, pro-social, and life skill development to youth, with the goal to assist each youth to develop the skills they require to transition into adulthood successfully, while developing a long-term system of support.

- 56 youth in program
- 55 new referrals
- Average age of client: 16

An increase in our Pre-Transitional Support program demonstrates the need to social-emotional support for youth in our community. Many of these referrals outline goals for youth to develop connections to peers and their community to navigate mental and emotional health supports.

Services include:
Youth Agreements, Independent Living, and Pre-Transition Support

Integrated Youth & Family Services

Family Mediation & Reunification Programs

Provides short-term, conflict resolution support to youth and their families experiencing conflict within the home and their relationships, with the common goal being to prevent family breakdown. Families and youth are provided access to appropriate community services, and each domain of the family's life is reviewed so relevant goals can be developed and supported to meet the families' and youth's needs.

Beginning early in the 2023-2024 fiscal year, IYS Family Workers began offering drop-in sessions to parents, caregivers, and families of the Langley communities at the Foundry Langley site. This was a successful program, offering 120 hours of community drop-in support for those seeking connection to our staff, supporting 22 unique participants and provided 13 with follow-ups, text communication and phone calls. We partnered with the Foundry Langley Family Peer Support Worker to deliver workshops to parents/ caregivers in the community.

- 42 in program
- 44 new referrals

Services include:
Parent Support Program,
Parent-Teen Mediation,
Family Strengthening
Program,
Connect Parent Group,
and new this year is
drop-in Youth and Family
Support at the Foundry
Langley site.



Specialized Home & Support Services

Long-Term Supportive Housing Resource: Fox House

Fox House continues to serve as a vital 2-bed supportive home for youth aged 12-19, with a priority given to those who identify as part of the 2SLGBTQIA+ community. Fox House is staffed 24/7 and accommodates youth at all stages of their transition to adulthood, fostering an environment characterized by safety, inclusivity, and unwavering support. The program offers specialized 2SLGBTQIA+ programming, ensuring that youth receive comprehensive support tailored to their unique needs. The dedicated staff at Fox House operate within a framework grounded in principles of support, anti-oppression, person-centered, and trauma-informed care. Their primary objective is to empower youth by meeting them where they are, providing stability, assisting in the development of essential life skills and independence, and offering opportunities for exploration in education and employment. In the first half of this year, Fox House continued to support one youth to successfully transition into adulthood and move into a CLBC home. In the second half of the year, a new youth came to stay at Fox House for a long-term stay.

Youth Emergency Receiving Homes: Cardinal House and Topham House

Both of our Emergency Receiving Homes support youth under the age of 19 referred by Ministry of Children and Family Development (MCFD) who need stabilization, assessment, or short-term emergency placement. Youth who reside in one of our ERHs are often in a state of crisis, disconnected from their family and other supports, they may be using substances and/or at risk of sexual exploitation. Staff work closely with MCFD to build and foster relationships with key workers who are part of the youth's care team, such as social workers, resource managers, and probation officers, to ensure the individual needs of the youth are adequately met. The staff work closely with the youth to meet them where they are at by being person-centered and trauma-informed. Staff work to support youth life skill development, building routine, employment and education support, facilitate healthy relationships and more.

Topham: 90% of bed days used and 15 youth
Cardinal: 73% of bed days used and 9 youth



Bridges to Employment

The Bridges to Employment Program (Bridges) was a Youth Employment and Skills Strategy funded through Employment and Social Development Canada (ESDC). The objective of this program was to support youth (aged 15 to 30) who experience barriers to employment to navigate the labour market and to successfully transition into employment. Our program supported youth to reduce or eliminate their barriers and to learn the skills needed in employment.

Employment-related, skills development topics covered:

- Resume and cover letter writing
- Interview skills
- Career exploration
- Professionalism
- Job searching
- Workplace relationships
- Personal and professional hygiene
- Social media & professionalism
- Workplace safety & knowing your rights

Life skills development topics covered:

- Budgeting & financial literacy
- Conflict resolution
- Diversity
- Anger management
- Motivation, goal setting & time management
- Navigating government and post-secondary systems
- Self-care & self-compassion
- Boundaries
- Healthy relationships
- Shopping & cooking on a budget



Many community partners and local employers were integral to the success of the Bridges program, whether through facilitating informational workshops on various subjects and industries, navigating systems, collaborating, referring youth to the program, or providing employment opportunities to youth. These partners and employers strengthened the support provided to youth with their ongoing engagement and relationship.

Bridges to Employment

Community partners, such as the Langley School District, would regularly refer youth to the Bridges program. High school support workers (teachers, counsellors, career advisors, youth workers, and others), for example, would refer youth who faced barriers engaging in and attending school. One of these youth successfully completed the Bridges program and her goal was to find a job in a retail environment. She and her Youth Employment Outreach Support Worker went out into the community to hand out her resumes. Through this process, the youth had four call backs for an interview and secured a job in a piercing/tattoo shop and has been happily working there for over a year now. The youth also went back to school and plans on “powering through it and getting things done”.

Supportive employers provide opportunities for youth to learn and grow within their organization through work placements. These employers understand that, with a little support, youth can prove to be loyal, essential, long-term employees. One of our Bridges youth secured a work placement with a local social service agency supported by a wage subsidy. Once the wage subsidy was completed, the youth was offered a full-time role with expanded duties. The youth was regularly supported by her Youth Employment Outreach Support Worker. She continues to be employed four days a week with this agency.

Unfortunately, our funding for the Bridges to Employment has ended and the program is no longer able to be offered. We have, however, received an exciting funding opportunity to offer Foundry Work and Education (FW&E), a supported employment and education program for youth between the ages of 15 and 24. This program, funded through the Ministry of Social Development and Poverty Reduction, will support youth to build the skills and experiences needed to achieve their work and education goals. FW&E started in June 2024 with a soft start to allow us the time to learn and develop the program. We have 16 youth registered in FW&E as of the end of July 2024.

Stats April 1, 2023 – March 29, 2024:

- 3 cohorts
- 28 youth have gone through the program
- 12 youth found employment
- 1 youth returned to school
- 3 youth received First Aid Basics
- 4 youth received Standard First Aid Level A
- 17 youth received Standard First Aid Level C and AED
- 23 youth received their WHMIS Certificates
- 4 youth received their Serving It Right Certificates

Trauma Support Services

This year has been an exciting year for Trauma Support Services, which have seen significant growth. New to Encompass this year are the Sexual Assault Services Navigation, and Healing, Exploring & Restoring Together programs. Encompass was also able to expand service availability of the Sexual Abuse Support Services program this year. Further, the Langley Child and Youth Advocacy Centre development continued this year.

Includes Sexual Abuse Support Services (SASS), Sexual Assault Services Navigation (SAS-N), Healing, Exploring & Restoring Together (HEART), the Trauma Therapy Program (TTP) and the Child and Youth Advocacy Centre (CYAC; in development).

Sexual Abuse Support Services (SASS)

The SASS program provides one-to-one counselling, education and support for children and youth up to the age of 19, who have experienced sexual abuse or assault. Support and education can also be provided for participant's non-offending family members. We also serve children under the age of 12 with sexual behavior problems. This year, the service availability of this program was expanded from 30 hours per week to 37.5 hours per week.

Trauma Therapy Program (TTP)

ESSS' Trauma Therapy Program (TTP) provides counselling, education and support to people of any age who would like to receive therapy to support them following the experience of a traumatic event. TTP is a fee-for-service program. Most participants in this program access service with support of a funding source.

SASS stats:

- 1243.75 hours of client service provided.
- 26 participants in program; 34 new referrals.
- Age at Referral: 8% were 0-6; 23% were 7-12; 35% were 13-15; and 34% were 16-18.
- Gender Identity: 69% identified as female; 15% identified as male; and 16% identified with a gender outside of the gender binary.
- As Xyolhemeylh also provides a sexual abuse counselling program in Langley, Indigenous participants are typically referred to that program.

TTP stats:

- 37 participants in program; 15 new referrals.
- Age at Referral: 3% were 7-12; 22% were 13-15; 32% were 16-18; 14% were 19-21; 8% were 22-29; 19% were 30-50; 2% were over 50 years of age.
- Funding: 60% BC Crime Victim Assistance (CVAP); 11% School District 35; 16% paid privately and/or were partially or fully funded by an anonymous donor; 5% Xyolhemeylh; 3% Metis Nation BC; 2% through Lower Fraser Valley Aboriginal Society; 3% MCFD Autism Funding.

Sexual Assault Services Navigation (SAS-N)

The SAS Navigation program is new to Encompass this year! The first participants were accepted into this program in September of 2023. This program provides information, support and referrals to any person who lives in the Langley communities and has experienced a sexual assault. Services are also available to non-offending family members. The objective of ESSS' Sexual Assault Services Navigation Program is to provide culturally safe, client-centered, and trauma-informed coordination services to participants. This program offers free, confidential support to survivors of any age and any gender, including those who have experienced historical sexual assaults, regardless of whether they have reported the sexual assault to the police or other authorities. Referrals to this program can come from any source, including self-referrals.

The Sexual Assault Services Navigation Program services include crisis response, information and support, safety planning, third party reporting, service coordination and referrals as well as community outreach and engagement. The service provider may prioritize the delivery of services based on individual participant's needs having consideration for safety, participant vulnerability, type of crime, and the immediate response required due to the injury or injuries sustained from the sexual assault.

Healing, Exploring and Restoring Together (HEART)

HEART is a new program that Encompass has been able to offer to support community this year! The HEART program compliments the SASS program by providing one-to-one counselling, education and support for children and youth up to the age of 19, who have experienced non-sexual trauma. Support and education can also be provided for participant's non-offending family members. This is a free service and referrals are made through Child and Youth Mental Health (CYMH). This is a program with limited availability at 11.5 hours per week, with the first participants being seen in program in August of 2023. Thus, the statistics reflect a part-time program offered over the period of 8 months.

Given that this program started operating in September 2023, these statistics are reflective of a 7-month period and include program initiation.

SAS-N stats:

- 39 participants in program; 40 new referrals.
- Age at Referral: 3% were 0-6; 11% were 7-12; 26% were 13-15; and 9% were 16-18; 11% were 19-21; 14% were 22-29; 20% were 30-50; 6% were over 50.
- Gender Identity: 62.5% identified as female; 37.5% identified as male.
- 18% of the participants in this program identified as Indigenous.

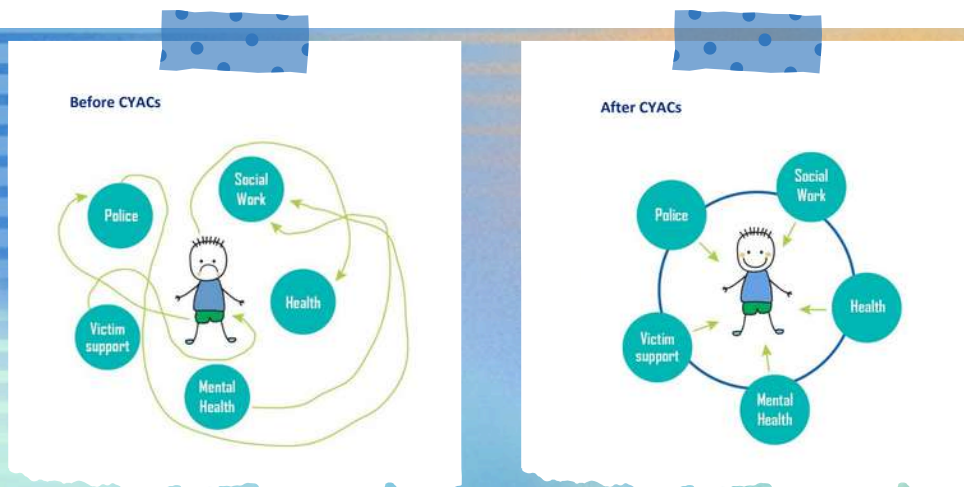
HEART stats:

- 418 hours of client service provided.
- 8 participants in program; 15 new referrals.
- Age at Referral: 12.5% were 0-6; 37.5% were 7-12; 25% were 13-15; and 25% were 16-18.
- Gender Identity: 90% identified as female, 2.5% identified as male, and 7.5% identified with a gender outside of the gender binary.
- 12.5% of the participants in this program identified as Indigenous.
- Referral reasons included emotional abuse, threats of violence, neglect, assault, and domestic violence.

Langley Child and Youth Advocacy Centre

Coming Soon

Langley service providers have been working quietly behind the scenes for years discussing the possibility of having a Child and Youth Advocacy Centre (CYAC) in Langley. BOOST Centre for Kids in Toronto (2019) describes a CYAC as both a place and a process: “As a place, a CYAC is a single location that provides a child-friendly, safe setting for a child to talk about abuse. As a process, the CYAC brings together a multidisciplinary team of professionals involved in child abuse investigation, intervention, and treatment. Professionals work together as a team and share information to achieve the best and most accurate outcomes in child abuse cases.” We received funding from Justice Canada for the period of 2023-2028 to complete the development of the centre, and then to move into a piloting phase and finally to enter into being operational.



This year, we worked collaboratively with other community organizations that comprise the CYAC Project Team to refine and finalize necessary details or additions regarding partner agreements and the service delivery model. A new comprehensive partnership agreement (Cooperation Agreement) was developed and is currently with the core multidisciplinary team that will have regular workspaces on-site and awaiting final approval from those respective agencies (MCFD, Xyolhemeylh, RCMP, Encompass). We began work with George Harris Jr., an Indigenous consultant from Stz'minus First Nation, and reviewed the CYAC National Guidelines using a First Nations lens to support us in developing a culturally safe and responsive centre. We have identified a space to start service delivery and started working on the design of the space. We are excited to have partnered with Langley Community Health & Hospital Foundation for a fundraising campaign to support this initiative.

We believe this is a collaborative community project that will significantly improve the experience of children and youth after a disclosure of abuse, the families who support them, the professionals involved, and result in more favourable outcomes.



Community support is an integral part to our programs. Many of our programs are unique in nature and one of a kind within our community. These services are made possible through a variety of funding sources, donations of time, materials, resources, and financial contributions by the community.

We would like to extend a huge **THANK YOU** to our volunteers, advisors and donors. Thank you for being involved and supporting our goal to strengthen community!

Supported by Encompass

Funny Farm

A beautiful facility that is home to barnyard animals that have been adopted from various situations...they all have come to the Funny Farm to live a life of respect and dignity. The Farm is not open to the public. In concert with the Langley School Foundation, specific opportunities to be part of the Funny Farm are available for kids in the Langley School District, as well as other special interest groups .

Seamus Gee Legacy Project

In an effort to keep his memory alive, the Seamus Gee Legacy Project looks for different ways to support youth in Langley that would be meaningful to Seamus. The SGLP supports local students to access trades programs, as well as community and school sports programs.

Community Happy Fund

The purpose of the Community Happy Fund is to promote the overall well-being (physical, social, emotional, health etc.), of children, youth, families and/or individuals. The fund is supported through an anonymous donor, and referrals come through community partners & Encompass program referrals.

CAPC Coalition

Community Action Program for Children (CAPC) provides long-term funding to community coalitions to deliver programs that address the health and development of children (0-6 years) who are living in conditions of risk.

Canadian Tire Jumpstart Charities

Founded in 2005, Jumpstart Charities help kids overcome financial and accessibility barriers to sport and recreation in an effort to provide inclusive play for kids of all abilities. As collaborators, Jumpstart allows Encompass to assist parents/guardians with their application process and help families overcome financial barriers.

Aldergrove Starfish Backpack Program

The Starfish Pack Program started as a pilot project as a response to kindergarten students who were coming to school on Monday hungry. Starfish provides backpacks with 2 breakfasts, 2 lunches, 2 dinners, and snacks to these students each weekend of the school year.

Partners & Donors



Thank you for your continued support and collaboration! Our agency subscribes to a philosophy of working with the community for the community. Through our many collaborative partnerships, we are able to provide sustainable and effective services.

Anonymous Donors
Aldergrove Credit Union
BC Housing
BCAA
Bee Fun Women's Society
Camo Friday
Canadian Tire Jumpstart Charities
Children's Foundation
City of Langley
Clear Marketing Inc.
Coast Capital Savings
Community Foundations of Canada
Costco Wholesale Langley
Envision Financial & Envision Financial Community Endowment
FamilySmart
First Nations Health Authority
First West Foundation
Foundry BC
Foresters Financial
Fraser Health Authority
Fraser Valley Aboriginal Child and Family Services (Xyolhemeylh)
FreshCo. Aldergrove
Gateway of Hope
Government of Canada
Home Depot Canada Foundation: The Orange Door Project
Home Depot Langley
Inclusion Langley Society
Indigenous Child and Youth Mental Health
JD Farms Turkey
Jewish Community Foundation
Kwantlen First Nation
Langley Animal Protection Society
Langley Child Development Centre
Langley Community Health & Hospital Foundation
Langley Community Services Society

Langley Division of Family Practice
Langley Environmental Partners Society
Langley Literacy Association
Langley Literacy Network
Langley Meals on Wheels
Langley RCMP
Langley School District #35
Langley School District Foundation
Langley Youth and Family Services
Living Waters Church Fort Langley
Lower Fraser Valley Aboriginal Society
Lu'ma Native Housing Society
MacBros Construction Inc.
Marcon Construction Ltd.
Ministry of Children and Family Development
Ministry of Social Development & Poverty Reduction
Options for Sexual Health
Otter Co-op Aldergrove
Pacific Community Resources Society
Parish of St. George
Project Linus Langley
Public Health Agency of Canada
Royal Bank of Canada Foundation
Royal Bank of Canada Langley
Service Canada
Soroptimist International of the Langleys
Sources Food Bank
Stepping Stone Community Services Society
SurreyCares Community Foundation
The Candyman
The Funny Farm
The Vancouver Foundation
Township of Langley
United Way of British Columbia
Vancity Credit Union
The Vancity Community Foundation
WorkBC
YWCA
Youth Unlimited

Financial Report

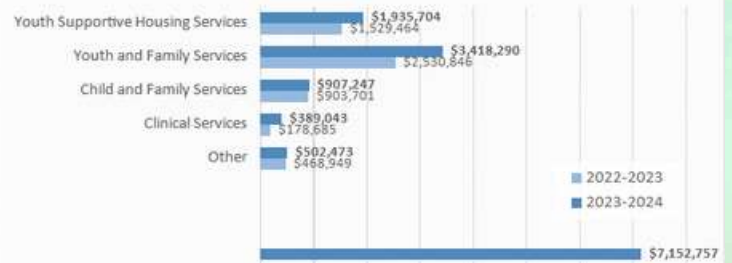
Financial Highlights

	March 31	2024	2023
Assets			
Cash and short-term investments	\$	528,703	\$ 886,237
Other current assets		602,335	299,285
Capital assets, net of amortization		5,476,507	5,594,058
Other long-term assets		1,758	205,065
		<u>\$ 6,609,303</u>	<u>\$ 6,984,645</u>
Liabilities & Deferred Contributions			
Payables and other accruals	\$	553,066	\$ 503,867
Deferred contributions			
Provincial contracts		113,716	156,403
Federal contracts		-	146,534
Other contracts and grants		83,455	104,496
Donations		138,778	207,031
		<u>335,949</u>	<u>614,464</u>
Long-term debt		1,363,851	1,403,642
Deferred capital contributions		3,414,693	3,512,840
		<u>5,667,559</u>	<u>6,034,813</u>
Net Assets			
Internally restricted		34,162	6,294
Invested in capital		697,963	677,576
Unrestricted		209,619	265,962
		<u>941,744</u>	<u>949,832</u>
		<u>\$ 6,609,303</u>	<u>\$ 6,984,645</u>

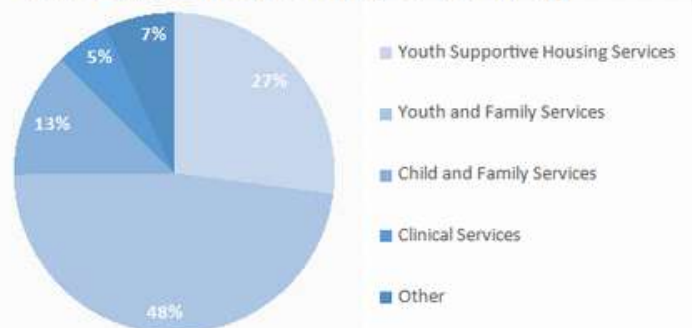
	year ending March 31		2024	2023	
Revenue					
Provincial contracts	\$	4,941,965	69%	\$ 3,842,512	54%
Federal contracts		1,094,427	15%	911,307	13%
Other contracts and grants		327,134	5%	232,006	3%
Donations, fees, interest and other		570,106	8%	758,790	11%
Deferred capital contributions realized		211,037	3%	205,282	3%
		<u>7,144,669</u>		<u>5,949,897</u>	
Expenses					
Personnel and related costs		5,488,325	77%	4,055,711	57%
Occupancy costs		446,114	6%	394,234	6%
Program and client support costs		291,706	4%	273,999	4%
Subcontracted agencies		168,632	2%	255,836	4%
Participant allowances		76,130	1%	57,046	1%
Office costs, fees, dues and insurance		284,212	4%	214,118	3%
Amortization of capital assets		233,862	3%	228,870	3%
Travel and vehicle		97,307	1%	58,935	1%
Interest on long-term debt		54,409	1%	55,823	1%
Advertising and promotion		12,060	0%	16,323	0%
Gifts to qualified donees		-	0%	750	0%
		<u>7,152,757</u>		<u>5,611,645</u>	
Excess of revenue over expenses	\$	(8,088)		\$	338,252

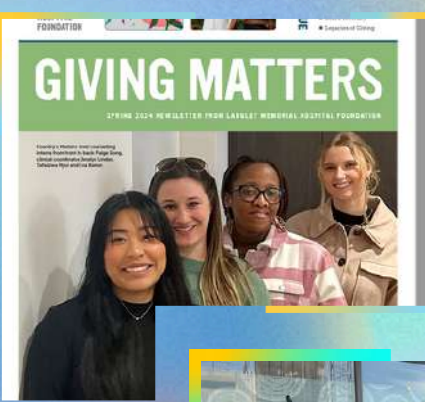
As a non-profit organization, we pride ourselves on fiscal responsibility and utilizing community dollars to provide free, accessible programs to the community. Many of our programs are considered outreach or person-centred, and we allocate the majority of dedicated funds to support participants in our programs via staffing, food, and other activity costs. Financial statements are audited by Chartered Professional Accountants on an annual basis.

Expenses by program area



Resource allocation (2023-2024)





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Directory of Programs

Child and Family Programs

- Family Place
Phone: (604) 856-1664
- Pregnant and Parenting Youth
Phone: (604) 532-2772 ext. 302
Fax: (604) 530-2734
- Best Babies of the Langleys
Phone: (604) 530-2772 ext. 301
Fax: (604) 530-2734
- Parent Support Outreach
Phone: (604) 866-6896
- Early Years Family Navigation
Phone: (604) 856-1664
- Spanish Family Programs
Phone: (778) 980-2081
- Bright Beginnings Childcare Centre
Phone: (604) 308-7043

Youth and Family Programs

- Langley Youth Resource Centre
Phone: (604) 546-1130
Fax: (604) 546-1132
Website: www.langleyyouthhub.com
- Integrated Youth and Family Services
Phone: (604) 534-2171
Fax: (604) 534-8802
- Specialized Home & Support Services
Phone: (604) 534-2171
Fax: (604) 534-8802
- Foundry Langley
Phone: (604) 546-2700
Fax: (604) 546-2708
foundation@encompass-supports.com
www.foundrybc.ca/langley

Trauma Support Services

Phone: (604) 534-2171
Fax: (604) 534-8802
counselling@encompass-supports.com
www.encompasscounsellingservices.com



contact us @and connect with us!

@ENCOMPASSSUPPORTSERVICES
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@LANGLEYOUTHUB
@FODLANGLEY
SUPPORT@ENCOMPASS-SUPPORTS.COM



Website



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